

Environmental Data Report

Cambridge West/Central Area
January to March 2015



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1. Introduction

This quarterly report provides an overview of City Council Refuse and Environment and Streets and Open Spaces service activity relating to the geographical area served by the West/Central Area Committee. The report identifies the reactive and proactive service actions undertaken in the previous quarter, including the requested priority targets and reports back on the recommended issues and associated actions to be targeted in the following. It also includes key officer contacts for the reporting of waste and refuse and public realm issues.

2. Target setting and recommendations

All those at Committee have an opportunity to suggest issues that they would like to see tackled in the neighbourhood area during the upcoming quarter to help shape the activity to be undertaken within the public realm.

Following suggestions that are received the relevant teams will consider the suggestions, and will prioritise work, responding reactively where appropriate and programming some work for the future. All suggested targets will be reported back on in the following quarter to update members and the public on the status of the issue. Recommendations will also be presented to the committee for consideration and to aid discussion.

Recommendations

The following are suggestions for members on what action could be considered for priority within the West/Central Area for the quarter of January to March 2015.

Continuing priorities¹

1. Enforcement and City Ranger patrols in the City Centre to address issues of illegally deposited trade waste
Justification: There has been an increase from 3 to 8 cases of trade waste being illegally deposited in the Market ward and this recommendation is included to continue to balance the high standard of trade waste management already existing in the West/Central area.
2. *Keep the Trumpington Street runnels to a standard of cleanliness and keep them switched on during the summer months*
Justification: The runnels are maintained by the County Council as part of the public highway, but the switch on and cleanliness is managed by the City Council Streets and Open Spaces.
3. Early morning dog warden patrols for dog fouling on Grantchester Street and Lammas Land
Justification: Dog fouling continues to be identified by the Dog Warden and a number of individuals spoken to were not aware of dog control orders, this recommendation is included as a balance of education and enforcement

New suggested priorities

4. Investigate the bin provision at Grantchester Meadows and seek to improve the bins provided for both litter and dog mess in the car park area and approaches to the open space.
Justification: Current bin provision at the location has not been previously looked at as part of the city wide streets and parks litter bin project.
5. Proactive small scale graffiti and flyposting removal by City Rangers across the West/Central area

¹Amendments to continuing priorities are shown in italics

Justification: Work already conducted by the City Rangers has been positive and enhanced the areas where cleared. This recommendation is to continue this work as a priority for the Rangers covering the West/Central areas.

6. Enforcement patrols to address the issue of litter at Garrett Hostel Lane

Justification: Recent reports have been received by the Council for enforcement action to be taken against individuals who litter in this area.

Members are recommended to endorse the above recommendations or to make proposed amendments, and in doing so to consider the community intelligence questions below to help shape the public realm work.

Community intelligence questions

1. What activities should be considered as part of ward blitzes?
2. What geographical locations would benefit from targeted work? (including public realm enforcement activity and clean-up work by the community payback)
3. What locations for new and replacement general waste, recycling and dog bins (in line with resources available) should be considered?
4. Where and when the dog warden service should patrol in order to target dog fouling?.

3. Routine activity

Streets and Open Spaces teams work closely with residents, community and campaign groups to keep Cambridge clean, green and safe. Street cleansing works to clear shop fronts and maintain all residential streets to a good standard of cleaning by sweeping them regularly. The team empties litterbins and dog bins across the city parks and open spaces, as well as removing graffiti and clearing needles and fly tipping.

The grounds maintenance team maintains all council housing and highway grass and shrub beds across the city, and carries out the maintenance of the city's cemeteries and crematoriums as well as the maintenance of all parks across the city. The City Rangers team provide a street-level, face-to-face contact point for people to raise any cleanliness and public safety issues that they might have concerning their neighbourhood.

The dog warden patrols within Cambridge to increase people's awareness of the requirement to clear up after their pets, as well as collecting stray dogs within the city and works alongside animal charities to deliver educational roadshows. Investigation of instances of environmental crime in public places across the city is carried out by the public realm enforcement team. As well as undertaking enforcement action where necessary, the team provide advice for residents and businesses on issues including fly tipping, litter, waste, illegal advertising, abandoned shopping trolleys, verge parking and abandoned, untaxed and nuisance vehicles.

4. 'Ward Blitz' activity

The City Council has embarked on a campaign of monthly 'ward blitzes' across the City, involving the Council's City Rangers, Rapid Response, Public Realm Enforcement and Street Cleansing teams. These teams will undertake coordinated public realm maintenance, enforcement and educational action, targeting one ward every month in rotation. Working within existing budgets, this action is additional to the routine, day-to-day, work undertaken by these services.

In the West/Central Area, the first ward blitz programme will take place in Castle during February 2015 and will involve the following actions:

- Deep cleansing of gulley's
- Cleansing of litter and dog bins
- Cleansing of signage
- Cleansing of recycling centres
- Increased dog warden presence
- Increased public realm enforcement presence
- Joint working with Cambridgeshire Fire and Rescue, and Cambridgeshire Police
- Free dog microchipping event
- Proactive inspections by pest control in known hotspots

Reports on the results of the 'ward blitz' activity will be presented to Area Committees, who will also have the opportunity to recommend specific issues to be considered for targeting in forthcoming 'ward blitzes'.

The results of the Castle ward blitz are included in the appendices of this report. Future ward blitzes for the East Area are scheduled for West/Central area are scheduled for Market in June 2015 and Newnham in October 2015.

5. Specific issues and actions

The following specific issues were identified for targeted action in the January to March 2015 quarter. The following tables summarise the action undertaken and current situation, whether ongoing or completed, for each issue.

Priority 1	Enforcement and City Ranger patrols in the City Centre to address issues of illegally deposited trade waste
Action Taken	Over 70 hours of patrols were undertaken by the public realm teams to address the issues of trade waste illegally deposited during the period of January to March. As part of this process 12 statutory notices for businesses not managing their waste correctly were reissued and educational advice provided to owners, management and staff.
Current Situation:	Ongoing

Priority 2	Pressure wash and cleanse of the public recycling points at Castle Park, Park Street, Adam and Eve Street and Lammas Land, Histon Road, and the shops around Windsor Road and the runnels on Trumpington Street
Action Taken	All of the four public recycling centres were cleansed in the West/Central area during January, which involved a team of two operatives and took approximately 8 hours to complete.
Current Situation:	Completed
Action Taken	The shop fronts at Histon Road were cleansed and pressure washed which involved a team of two operatives and took approximately 8 hours to complete during January. .
Current Situation:	Completed
Action Taken	Cleansing of the city runnels has been carried out in January/February period and is due again before the runnels are switched on for the summer months.
Current Situation:	Ongoing

Priority 3	Deep cleanse of Garrett Hostel Lane, from Queens Road to Trinity Lane, including Burrell's Walk area to include the removal of graffiti, illegal flyposting, dog fouling, vegetation cut back and sweeping.
Action Taken	The whole of Snakey Path and the Tins from Burnside into the South area has been cleansed. This involved a team of two operatives and took approximately 7 hours to complete.
Current Situation:	Completed

Priority 4	Early morning dog warden patrols for dog fouling on Grantchester Street and Lammas Land
Action Taken	Dog warden patrols have been conducted by both the Enforcement team and Dog Warden Service to address the issues of dog fouling at the above locations, patrol times totalled 15 hours. Educational advice and dog bags have been provided to a number of early morning dog walkers seen at these locations and a fixed penalty was issued to an individual failing to clear up dog fouling on Lammas Land.
Current Situation:	Ongoing

Priority 5	Enforcement and City Ranger monitoring of Milton's Walk for domestic waste and fly tipping issues
Action Taken	Patrols have been conducted to address the issues of domestic waste illegally deposited at Milton's Walk, and during February two suspects were identified. These individuals have been provided warning letters and directed on the correct disposal of waste management. No further instances of fly tipping have been found at the location.
Current Situation:	Completed

Other issues

Issue	Fitzroy Street and Paradise Street: Cleansing frequency
Action Taken	The frequency at which this location is cleansed has been increased from twice a week to three times a week.
Current Situation:	Completed

Issue	Can dog bins with foot pedals be considered in future?
Action Taken	Bins with foot pedals attract children to them, which is why they are not traditionally used, we can consider this for future dog bin purchases
Current Situation:	Completed

Issue	Huntingdon Road – pink sacks not being picked up quickly enough
Action Taken	The Street Cleansing operative for this area starts his day here and leaves his bags on the side of the road for collection as he has a walking round; It is different bags that people are seeing on different days. It is possible that people will see bags there at the same time at least 3 times a week, so naturally think they have not collected. This situation is being monitored.
Current Situation:	Ongoing

6. Environmental Data

Private Realm (West/Central Area)

Activity	Investigations	Treatments Carried out	Informal Action / Written Warnings	Statutory Notices Served	Simple Cautions	Legal Proceedings	Comment
Pest Control	19	19	0	0	0	0	.
Noise Complaints (residential)	2	na	*	0	0	0	*All complaints will generally have at least one such action.
Refuse/ Waste Complaints	0	na	*	0	0	0	*All complaints will generally have at least one such action.
Other public health complaints ²	1	na	*	0	0	0	*All complaints will generally have at least one such action.
Private Sector housing standards	11	na	*	1	0	1 being prepared	*All complaints will generally have at least one such action.

Summary of private realm data:

Lammas Land has been proactively inspected following positive rodent sightings associated with the open space. Lammas Land was inspected between October and February with 2 or 3 visits taking place each month until 16th February 2015 showing the infestation as eradicated. As these treatments appear to have been successful, new areas will now be targeted to assess the level of proactive treatment in the yet to be selected areas. It is proposed to target at least one area within each of the 4 Area Committee locations

² Other public health complaints includes odour, smoke, bonfires, filthy and verminous

Public Realm Data

Public Realm Enforcement (Castle)

Activity	Investigations	Written Warnings	Statutory Notices Served	Fixed Penalty Notices Issued	Simple Cautions	Legal Proceedings	Comment
Abandoned vehicles	3	n/a	n/a	0	0	0	Includes on untaxed and two abandoned vehicles.
Nuisance vehicles ³	0	0	n/a	0	0	0	
Derelict cycles	10	n/a	n/a	n/a	n/a	n/a	
Domestic waste	2	1	0	1	0	0	
Trade waste	0	0	0	0	0	0	
Litter	4	0	0	3	0	0	
Dog control orders (including fouling)	0	0	n/a	0	0	0	
Illegal camping	0	n/a	0	n/a	0	0	
Illegal advertising	7	6	n/a	0	0	0	

Summary of Castle public realm enforcement data

- Three abandoned vehicles inspections were carried out in the January to March period, but no vehicles were seized as abandoned and were either removed from the location or claimed by their owners.
- Ten derelict cycles were removed from across Castle. The number of cycles removed as abandoned in this area varies between 5 to 15 a quarter.
- There were two domestic waste investigations conducted in the area between January and March, which resulted in one warning letter, and one fixed penalty issued for littering at a recycling centre.
- Three fixed penalty were issued for depositing litter from a motor vehicle in Castle, including two on Madingley Road and one case is currently ongoing.
- Seven incidents of illegal advertising were identified; the majority of the advertising was illegally displayed estate agent boards, and were removed by the agents once informed on the issue. The other individuals cases were first time offenders and received written warnings about illegal advertising.

³ Nuisance vehicles includes vehicles displayed for sale or being repaired (other than in an emergency) on the public highway

Public Realm Enforcement (Market)

Activity	Investigations	Written Warnings	Statutory Notices Served	Fixed Penalty Notices Issued	Simple Cautions	Legal Proceedings	Comment
Abandoned vehicles	2	n/a	n/a	0	0	0	
Nuisance vehicles	0	0	n/a	0	0	0	
Derelict cycles	63	n/a	n/a	n/a	n/a	n/a	
Domestic waste	4	3	0	0	0	0	
Trade waste	20	5	12	0	0	0	
Litter	15	0	0	13	0	1	
Dog control orders (including fouling)	0	0	n/a	0	0	0	
Illegal camping	0	n/a	0	n/a	0	0	
Illegal advertising	16	15	n/a	0	0	0	

Summary of Market public realm enforcement data

- Two abandoned vehicle inspections were carried out in the January to March period, but no vehicles were seized as abandoned.
- Sixty three derelict cycles were removed from across the Market Ward. The number of cycles removed as abandoned in this area varies between 10 to 75 a quarter.
- There were four domestic waste investigations conducted in the area between January to March, which resulted in three warning letters and in one case no evidence was recovered.
- Trade waste from eight businesses was found illegally dumped in and around the ward, including four incidents of dumping waste on Wellington Street and All Saints Passage. Evidence from seven businesses was identified, and all businesses complied with the requests from enforcement regarding their compliance for waste duty of care and five written and two verbal warnings were issued. Twelve statutory notices for storing and disposing of waste in the Market ward were reissued to businesses.
- Thirteen fixed penalty notices were issued for depositing related litter in the Market ward between January and March, which included two incidents on Burleigh Street and three on Parkside. There is currently one case ongoing, and one case has legal proceedings being instigated for non-payment.
- Sixteen incidents of illegal advertising were identified; the majority of the advertising was illegally displayed on the railings of Jesus Green Parkers Pieces and Christ Pieces, and were removed by the Council. Those responsible were first time offenders and received written warnings about illegal advertising.

Public Realm Enforcement (Newnham)

Activity	Investigations	Written Warnings	Statutory Notices Served	Fixed Penalty Notices Issued	Simple Cautions	Legal Proceedings	Comment
Abandoned vehicles	5	n/a	n/a	0	0	0	Includes one untaxed and four abandoned vehicles.
Nuisance vehicles	0	0	n/a	0	0	0	
Derelict cycles	8	n/a	n/a	n/a	n/a	n/a	
Domestic waste	0	0	0	0	0	0	
Trade waste	1	0	0	0	0	0	
Litter	2	0	0	1	0	0	
Dog control orders (including fouling)	1	0	n/a	1	0	0	
Illegal camping	0	n/a	0	n/a	0	0	
Illegal advertising	2	2	n/a	0	0	0	

Summary of Newnham public realm enforcement data

- Five abandoned vehicles inspections were carried out in the January to March period, two vehicles were seized as abandoned, one of which was destroyed when no owner could be traced. One untaxed vehicle was removed from Adams Road, and was claimed by the owner upon payment of the DVLA release fees.
- Eight derelict cycles were removed from across Newnham. The number of cycles removed as abandoned in this area varies between 5 to 15 a quarter.
- Trade waste from one business was found illegally dumped on Kings Parade. Evidence from a business was identified, and they complied with the request from enforcement regarding their compliance for waste duty of care and received a verbal warning.
- One fixed penalty was issued for depositing cigarette related litter on Barton Road and subsequently paid, and a further case of litter from a motor vehicle is currently ongoing. .
- One case of failing to clear up dog fouling was witnessed by the dog warden on Lammas Land, and a fixed penalty notice was subsequently issued and paid for breach of the dog control order.
- Two incidents of illegal advertising were identified; one on the railings by the Mill Pond and the other on Newnham Road, and were removed by the Council. Those responsible were first time offenders and received written warnings about illegal advertising.

Stray dogs (West/Central Area)

Area	Number of cases	Rehomed	Destroyed	Claimed	In Kennels	Comment
Castle	0	0	0	0	0	
Market	2	0	1	1	0	One other stray dog calls was received, but the dog was collected by the owner before the dog warden attended
Newnham	0	0	0	0	0	

Operations cleansing data by ward (West/Central Area)

Activity	Total number of incidents	Ward			Comments
		Castle	Market	Newnham	
Fly-tipping	32	3	22	7	
Offensive graffiti ⁴	8	2	3	3	
Detrimental graffiti ⁵	64	25	39	0	
Needles	19	2	17	0	
Shopping trolleys	3	1	3	1	Number of impounded trolleys was 1

Summary of cleansing data:

- Within the Market ward, there were four fly tips at Adam and Eve Street recycling centre, two incidents at Newmarket Road, Miltons Walk and Market Street. The majority of other locations had singular instances of fly tip. Of the seven cases of fly tips within Newnham, there were two instances at Kings Parade, The Fen Causeway and Kings Road the other reported fly tip was at Clerk Maxwell Road. No pattern of fly tipping was identified in Castel, and across the area no ongoing trends were established with these cases of fly tipping
- Out of the 8 cases of graffiti reported as offensive, there were five cases of swear words and/or sexual references, and three racist / religious drawings and/or references which was referred onto the Council's Community Safety Team.
- The West/Central area dedicated City Ranger continues to be proactive with the removal of graffiti from lampposts and communication boxes in these wards, in particular the Market and Newnham areas. All tags reported to the Council were cleared within the agreed time scales and no trends were identified.
- There were two used needles removed from St Giles Church in Castle following a call from the church warden. Seventeen used needles were removed from the Market Ward; one needle was removed at Burleigh House and one at Napier Street. A total of fifteen needles and a knife was removed from the church grounds at St Edward's Church over a number of different dates. Cambridgeshire Police are aware of this ongoing issue.

⁴ Offensive graffiti includes but is not limited to that which contains swear words, reference to religion, racist, reference to a person / naming a person, drawings of human body parts, words of reference to human body parts and reference to sexual activity. The service aim is to remove this type of graffiti within 1 working day.

⁵ Detrimental graffiti is graffiti that contains but is not limited to general tags, drawings not falling under the above criteria, and words not classified as offensive. The service aim is to remove this type of graffiti within 5 working days.

7. Proactive and community work

During the period January to March 2015 the following proactive and community work has been undertaken.

Task	Sign cleaning
Action Taken	The City Ranger for the West/Central area has been proactive cleaning traffic signs in and around the West/Central area and has recently completed cleansing of the Grange Road area. This is part of an ongoing programme of work that will be completed across the whole of the West/Central area.
Current Situation	Ongoing – part of a programme of work

Task	Graffiti removal
Action Taken	The City Rangers have been proactive in removing the small scale graffiti in and around the City Centre, and historic parts of the city particularly in Newnham and Market wards.
Current Situation	Ongoing – part of a programme of work

8. Key contacts

9. Area	Contact	Telephone Number	Email
Environmental Health Manager	Yvonne O'Donnell	01223 457951	yvonne.odonnell@cambridge.gov.uk
Pest Control	Refuse and Environment	01223 457900	env.health@cambridge.gov.uk
Noise			
Cleansing Manager	Don Blair	01223 458575	Don.blair@cambridge.gov.uk
Dog fouling	Customer Service Centre	01223 458282	wasteandstreets@cambridge.gov.uk
Litter			
Fly tipping (Public land)			
Graffiti			
Needles			
Public Realm Manager	Wendy Young	01223 458578	Wendy.young@cambridge.gov.uk
West/Central Ranger	Richard Allen	01223 458282	cityrangers@cambridge.gov.uk
City Centre Ranger	Chris Lowndes		
Abandoned bicycles	Customer Service Centre		
Public Realm Enforcement	Enforcement Team	01223 458573 01223 458062	streetenforcement@cambridge.gov.uk
Abandoned, untaxed and nuisance vehicles	Customer Service Centre	01223 458282	
Illegal camping			
Illegal advertising			
Dog Warden	Samantha Dewing (Mon-Wed)	01223 457883	dogwarden@cambridge.gov.uk
Stray and lost dogs	Customer Service Centre	01223 457900	
Out of Hours	Emergency calls	0300 3038389	n/a

10. Resources

The following are suggestions that members of the West/Central Area Committee and residents and businesses may wish to consider or request for the upcoming period:

Recycling and general street litter bins

A small quantity of recycling and general street litter bins are available for each ward, as follows:

Castle: 5 (5 bins used)

Market: 9

Newnham: 6 (1 bin used, 1 pending installation)

We would like to receive suggestions for where bins should be installed on the street and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

At present we are in the second year of a three year replacement project for new and replacement bins on the city's streets and open spaces, and once the second phase is finished we will then run a similar scheme for new bins on the city's parks and open spaces.

Requested bins sites:

Ward	Location	Completion date
Newnham	Burrell's Walk (junction with Grange Road)	Scheduled for April to June 2015
<i>Newnham</i>	<i>Coton footpath (junction with Wilberforce Road)</i>	<i>March 2015</i>
<i>Castle</i>	<i>Howes Place (junction Huntingdon Road)</i>	<i>March 2015</i>
<i>Castle</i>	<i>Storey's Way (pedestrian traffic lights – junction with Huntingdon Road)</i>	<i>March 2015</i>
<i>Castle</i>	<i>Warwick Road (near Windsor Road alleyway)</i>	<i>March 2015</i>
<i>Castle</i>	<i>Carisbrooke Road (junction with Histon Road)</i>	<i>March 2015</i>
<i>Castle</i>	<i>Carisbrooke Road – near Mayfield School</i>	<i>March 2015</i>

*Bin installation requests that are not included in total available for each ward

Bins in italics installed in previous period

Example of bins used within the city:

For the outer city centre streets and shopping areas. Bins are installed wherever space allows with a recycling unit alongside:



For outer city shopping areas where space allows and areas on out city parks (for example Cherry Hinton Hall):



For the city centre, Market and Newnham wards:
Slim line general waste and recycling bins:



General waste and recycling bins:



Dog bin provision

A number of dog bins are available for each ward, as follows:

Castle: 2 (1 bin used)

Market: 3

Newnham: 0 (2 bins used)

We would like to receive suggestions for where bins should be installed on the parks and open spaces and will investigate the suitability of all suggested locations. We will also be undertaking a review of where bins are currently installed to see how they are used.

Requested bins sites:

Ward	Location	Completion date
<i>Newnham</i>	<i>Coton footpath (junction with Wilberforce Road)</i>	<i>March 2015</i>
<i>Newnham</i>	<i>Gough Way (near to Penarth Place)</i>	<i>March 2015</i>
<i>Castle</i>	<i>Storey's Way (pedestrian traffic lights – junction with Huntingdon Road)</i>	<i>Not a suitable location</i>
<i>Castle</i>	<i>Carisbrooke Road (near Histon Road junc)</i>	<i>March 2015</i>

Example of dog waste bins used for all sites:



Pocket ashtray distribution

Locations of where pocket ashtrays should be distributed from are welcomed by the Public Realm Enforcement team.

11. Appendices

Ward Blitz Activity – Castle – February 2015

The City Council has embarked on a campaign of ‘ward blitzes’ across the City, involving the Council’s City Ranger, Rapid Response, Public Realm Enforcement and Street Cleansing teams. These teams will undertake coordinated public realm maintenance, enforcement and educational action; this is additional to the routine, day-to-day, work undertaken by these services.



Ward blitz activities include:

- Cleansing of gully’s
- Cleansing of litter and dog bins
- Cleansing of signage
- Cleansing of recycling centres
- Increased dog warden presence
- Increased public realm enforcement presence
- Joint working with Cambridgeshire Fire and Rescue, and Cambridgeshire Police
- Free dog microchipping event

Castle was the fourth ward area to receive the targeted service during February 2015. A summary of the ward blitz action delivered in the month is detailed below:

<p>Shop fronts deep clean</p>	<p>Shop fronts and associated street furniture were pressure washed at a number of locations that were included as part of the Cambridge BID contract within the City Centre during February, a number of these streets are included in the Castle ward.</p>
<p>Litter clearance</p>	<p>All footways within the ward have been cleared of litter and debris at least once a week during the blitz period.</p>
<p>Cleansing of recycling centres</p>	<p>All recycling sites within Castle were visited once in the month and have been pressure washed and also all of the footway surfaces pressure washed at these locations. Operations staff visited all recycling sites at least once a week to clear and dispose of any fly tipped items.</p>
<p>Graffiti removal</p>	<p>The graffiti teams proactively patrolled and cleared all graffiti, both offensive and detrimental, including an incident of offensive graffiti that was found at Honey Hill on council signage.</p>
<p>Sweeping of litter, detritus and leaves</p>	<p>A large mechanical sweeper was deployed to Castle and swept all carriageway gulleys (where not obstructed by parked vehicles) at least once in the month, and a mid-size mechanical sweeper with support from operatives swept footways and carriageways (where not obstructed by parked vehicles) at least once in the month with manual clearance of detritus to assist machine where required.</p>

<p>Increased dog warden presence</p>	<p>The dog warden increased patrols in the green spaces of Castle, and was supported by patrols from the Enforcement team to deal with issues of dog fouling. Patrols included a mixture of early morning, daytime and weekend patrols.</p> <p>The following locations were visited:</p> <ul style="list-style-type: none"> • Histon Road Recreation Ground – 7 patrols • Shelly Road Recreation Ground – 4 patrols <p>In total the Dog Warden and Enforcement spent over ten hours patrolling the ward for dog control issues and providing education where required. No fixed penalties were issued for dog control breaches.</p> <p>The dog warden also visited 222 Victoria Road and spent time with the residents, providing educational advice and dog poo bags.</p>
<p>Increased public realm enforcement presence</p>	<p>The public realm enforcement team carried out over 34 hours of hi-visibility patrols in the ward during February, including the following specific issues:</p> <ul style="list-style-type: none"> • At Storeys Way, a hot spot for untaxed vehicles, the taxation status of vehicles were checked along the whole length of the road on multiple occasions. • Illegally advertised posters were removed from Castle Hill and Madingley Road, the latter of which resulted in a warning letter being issued to the suspect. • At Shelly Gardens and Honey Mews, three illegally positioned estate agent boards were removed and disposed of. • Three cases of small scale fly tipping were found and investigated in the ward, which resulted in two fixed penalty was issued for littering waste at Bridge Street and Castle Hill. • Over 10 hours of litter patrols were conducted and this resulted in two fixed penalties for littering, one for dropping a cigarette end on Bridge Street and the other for throwing a cigarette end from a motor vehicle on Madingley Road.
<p>Increased city ranger presence</p>	<p>The city ranger carried out a amount of hi-visibility work in the ward during February, including the following specific issues:</p> <ul style="list-style-type: none"> • Sign cleaning at Brownlow Road • Multiple graffiti removal at Huntingdon Road • Sticker removal on Castle Street • Sweeping cycle parking clear of gravel in front of Iceland store • In depth litter pick of Histon Road recreation ground and surrounding areas • Shrub cut at Chatsworth Avenue

Photographs of Northampton Street: Before and after City Ranger clean up (January 2015)



Photographs of Victoria Avenue: Before and after City Ranger clean up (January 2015)



Photographs of Hoadley Road: Before and after City Ranger cut back (January 2015)



Photographs of Lammas Land: Before and after City Ranger involvement (February 2015)



Photographs of Selwyn Road: Before and after City Ranger cut back (February 2015)



Photographs of Chatsworth Avenue: Before and after City Ranger cut back (February 2015)



Photographs of Driftway: Before and after City Ranger cut back (March 2015)



Photographs of Herschel Road: Before and after City Ranger clean up (March 2015)

